QUARTERLY SERVICE QUALITY REPORTSOUTH CAROLINA OPERATIONS

| COMPANY NAME | Wholesale Carrier Services, Inc. | | |
|--|----------------------------------|---------------|---------------|
| QUARTER/YEAR | 4Q12 / | 2012 | _ |
| | | | |
| MONTH: | October 2012 | November 2012 | December 2012 |
| Number of Customer Access Lines | 520 | 511 | 526 |
| New Service Applications Held over 30 Days | | | |
| Trouble Reports / Access Line (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Customer Out of Service Clearing Times (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| New Installs and Re-Installs Completed within 5 Days (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Commitments Fulfilled (%) | Same as ILEC | Same as ILEC | Same as ILEC |
| Number of Lifeline Customers | Same as ILEC | Same as ILEC | Same as ILEC |
| | | | |
| • | | | |
| Comments / Explanations: | | | _ |
| | | | ED |
| Preparer's Name: Mark Lammert, CPA Phone and Email: 407-260-1011; mark@csilongwo | and norm | RECO | 2013 |
| Preparer's Name: Mark Lammert, CPA Phone and Email: 407-260-1011; mark@csilongwood.com | | | |
| | | WAIL | DWA |

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